

## Frequently Asked Questions: ADRC and Senior Hunger Summit Changes

Updated 4/8/2020

Background: To protect the safety of our networks during the COVID-19 circumstances, DAS has made the following decisions:

- The **2020 ADRC Healthy Communities Summit** (originally scheduled for June 10-12,2020) **has been cancelled**. The Summit will resume in 2021.
- The **2020 Senior Hunger Summit** (originally scheduled for June 9, 2020) **has been postponed and changed in format** – it will be tentatively held in late fall 2020 via a virtual-only option

DAS will continue to provide details regarding these events. Until then, please see below for a few frequently asked questions. We appreciate your understanding and look forward to having you at our future Summits.

### **Q: I've already registered for one or both of Summits. Now what?**

- A:
- a) If you have registered but not yet paid, no action is needed. DAS will cancel all current registrations and send details regarding how to re-register for future Summits. If you have already registered for the Senior Hunger Summit, we will ask you to re-register when the new event date has been selected. Details on how to register will be provided.
  - b) If you have registered and already paid: All payments should have been made by check: DAS will provide a full refund on any check payments. Please note, due to the COVID-19 circumstances, these refunds will not be able to be processed until DAS staff have returned to office locations. A member of DAS staff will be in communication with you soon to ensure your refund is processed.

### **Q: I've already booked my hotel. Now what?**

A: Because the rooms are booked under a "group" reservation, the Augusta Marriott will directly cancel these reservations. No action is needed on your part. No charges should have been made to your card because charges do not apply until an individual checks into the hotel.

### **Q: I had been selected as a speaker, exhibitor, or sponsor of the Summit(s). Now what?**

A: DAS will contact you directly to provide details and discuss options for future collaboration for the ADRC Summit, as well as to provide details regarding how we will transition to the fully virtual Senior Hunger Summit tentatively planned for fall 2020.

For more information about the Summits visit our websites:

Senior Hunger Summit at <https://aging.georgia.gov/get-involved/senior-hunger/senior-hunger-summit>

ADRC Summit at: [https://www.georgiaadrc.com/site/440/conference\\_information.aspx](https://www.georgiaadrc.com/site/440/conference_information.aspx)

Still have questions? Contact [renae.brown1@dhs.ga.gov](mailto:renae.brown1@dhs.ga.gov)